



"To Encourage, Restore and Plant"

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Housing & Development Board
Arrows with Soul™ 2-day Multi-Generational Workforce Synergy for Self & Team
Flourish Workshop
27 & 28 Sept 2010 at HDB Learning Centre

Summarised Evaluation Feedback

- 8 attended this batch of training, but 6 feedback forms were received.

Below is the summarized feedback from participants **after** the workshop:

- 100% are aware of the New Economy skills and attitudes.
- 100% of them have skills and knowledge to be a multi-generational leader.
- 100% felt motivated to change the way they work and lead others.
- 100% felt inspired to bridge the generation gap.
- 100% felt equipped for serenity and calm despite intergenerational conflict.
- 83% felt motivated to identify their strengths and leverage it to lead effectively.
- 100% felt positive about other generations and the opportunities that can come when working with them.
- 100% were encouraged to improve relationships (work and personal).
- 100% have the confidence to overcome obstacles to achieve the quality of work that I want.
- 83% felt that the workshop can help their company and colleagues to increase productivity and effectiveness.

Below are their comments made on how they feel about the workshop (quoted ad-verbatim i.e. word for word):

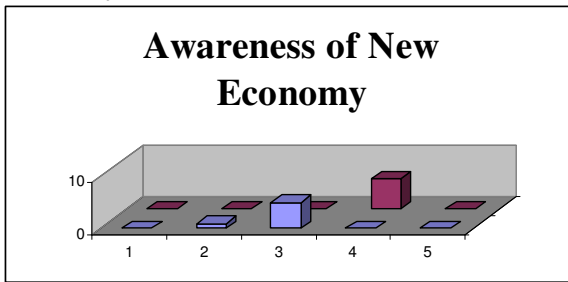
- Good overview of managing generation gap
- Enriching, refreshing & not boring! Well done research.
- This was a day well invested.
- A pity that its just one day.
- Bring clarity about the traits of each generation and how to deal with them effectively.
- Ideas on what we can do to engage and develop Generation Y are useful.

APPENDIX

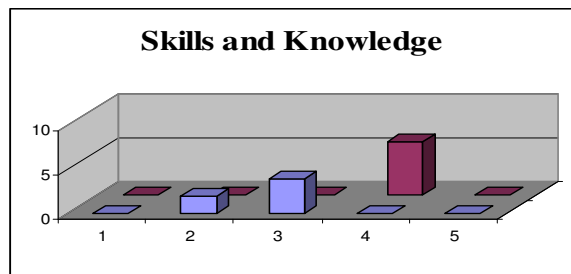
PLEASE FEEDBACK ACCORDING TO THE SCALE BELOW:

- 1 - Strongly Disagree 2 - Disagree 3 - No Comment 4 - Agree 5 - Strongly Agree
1 - Very Low 2 - Low 3 - Neutral 4 - High 5 - Very High
Blue - Before Workshop | Red - After Workshop

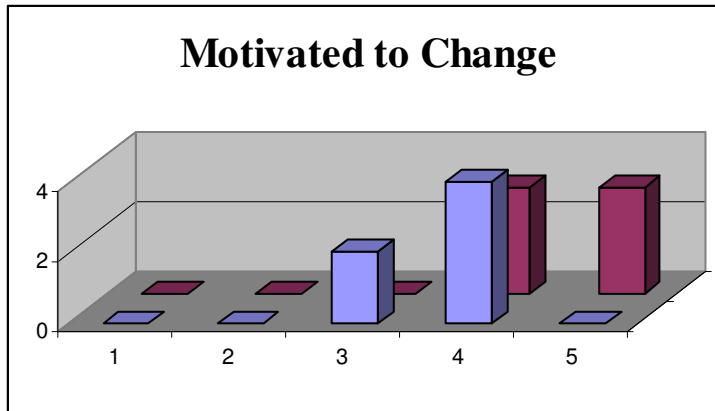
Q1. I have increased awareness about the new skills and attitudes essential in the New Economy.



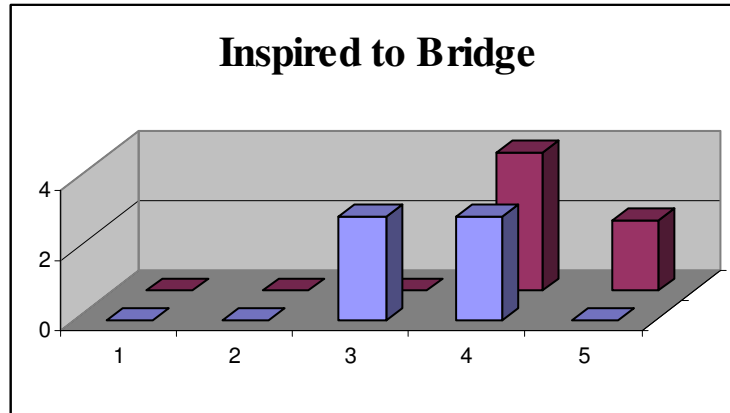
Q2. I have skills and knowledge to be a multi-generational leader.



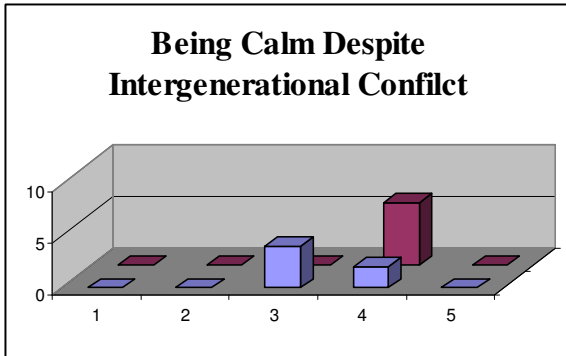
Q3. I feel motivated to change the way I work and lead others.



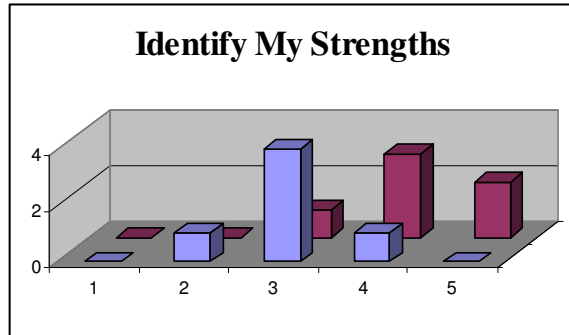
Q4. I am inspired to bridge the generation gap.



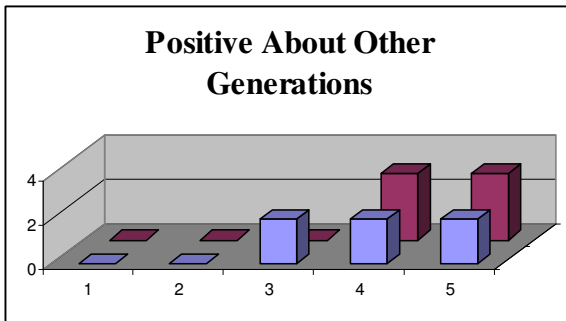
Q5. I feel equipped for serenity and calm despite intergenerational conflict.



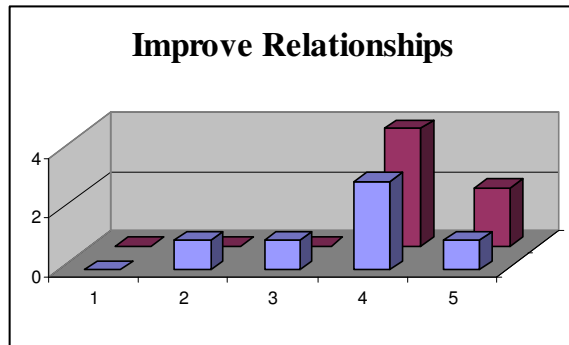
Q6. I feel motivated to identify my strengths and leverage it to lead effectively.



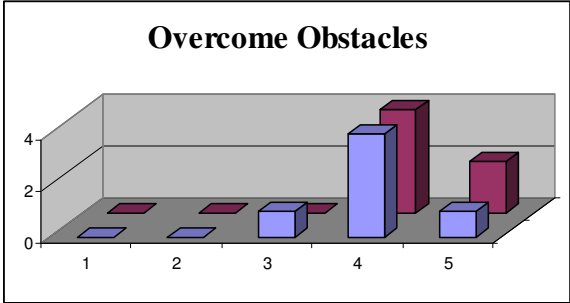
Q7. I feel positive about other generations and the opportunities that can come when working with them.



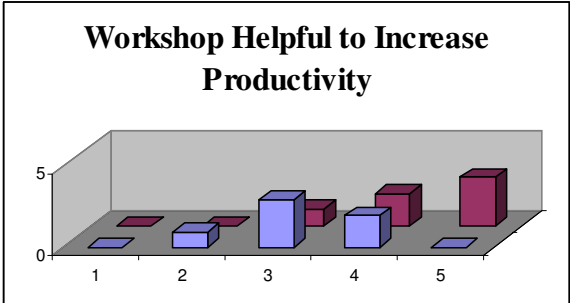
Q8. I am encouraged to improve relationships (work and personal).



Q9. I have the confidence to overcome obstacles to achieve the quality of work that I want.



Q10. I feel that the workshop can help my company and colleagues to increase productivity and effectiveness.



Q12. The Trainer's performance:

1 - NEEDS IMPROVEMENT 2 - COULD BE BETTER 3 - GOOD 4 - WELL DONE!

